

# QNB (Suisse) SA

# **Corporate Governance Report - 2020**

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# **Group Structure and Shareholders**

#### Description of the issuers' operational Group structure

QNB (Suisse) SA, formerly QNB Banque Privée (Suisse) SA, (the "Bank"), a Swiss limited liability company, based in Geneva, is a wholly owned private banking subsidiary of Qatar National Bank (Q.P.S.C.), Doha, the largest Qatari bank and a leading financial institution in the Middle East North Africa and South-East Asia.

The Bank was incorporated on September 28, 2007 and received its banking and securities dealer license on May 19, 2009.

The Bank is regulated by the Swiss Financial Market Supervisory Authority ("FINMA") and subject to Swiss banking rules and regulations. The Bank offers a full range of private banking and wealth management services.

#### Significant shareholders

See note 3.10 to the financial statements, within the 2020 Annual Report.

#### **Capital Structure**

Please refer to the following sections within the 2020 Annual Report:

- Statement of changes in equity
- Note 3.8 to the financial statements

#### **Board of Directors**

As at December 31, 2020, the Board of Directors had six members, three of whom were independent members, in line with prevailing Swiss laws and regulations governing corporate governance for financial institutions.

The other three, non-independent, board members hold senior management positions in Qatar National Bank (Q.P.S.C.), Doha:

- Abdulla Mubarak Al-Khalifa, Group Chief Executing Officer, QNB (Q.P.S.C.)
- Adel Khashabi, General Manager Group Asset & Wealth Management, QNB (Q.P.S.C.)
- Khaled Farouk Salhab, Assistant General Manager, Domestic Corporate Banking, QNB (Q.P.S.C.)

#### CORPORATE GOVERNANCE

# **Board of Directors**

Abdulla Mubarak Al-Khalifa	Chairman	
Paul-André Sanglard	Vice-Chairman	
Henri Danguy des Déserts	Member	
Markus Dörig	Member	
Adel Khashabi	Member	
Khaled Farouk Salhab	Member	
Ioanna Lazanaki	Secretary	
Audit and Compliance Committee		
Paul-André Sanglard	Chairman	
Henri Danguy des Déserts	Member	
Khaled Farouk Salhab	Member	
Sid Ali Zemouli	Secretary since November 2020	
Executive Management Committee		
Ghadeer Abu Hijleh	Chief Executive Officer, President	
David Ryan	Head of Finance, Member	
François Foliguet	Head of Risk, Member	
Zakaria Siblini	Head of Private Banking, Member	

Line Al-Acha

Secretary

## **Remuneration Committee**

Paul-André Sanglard	Chairman
Henri Danguy des Déserts	Member
Adel Khashabi	Member
Ghadeer Abu Hijleh	Guest
Ioanna Lazanaki	Secretary

# Auditors

KPMG - Geneva

# Members of the Board of Directors

# Abdulla Mubarak Al-Khalifa

## Chairman of the Board of Directors since December 19, 2018

Nationality: Qatari

**Key qualifications:** Over 22 years of comprehensive and widespread banking sector experience, having worked with Qatar National Bank (QNB) since inception from 1996 to date.

He has an extensive experience in all aspects of banking services with companies and institutional clients, Relationship Management, Banking Transactions and Operations.

#### **Professional Experience:**

Since November 2018 Group Chief Executive Officer

- 2013 2018 Executive General Manager Chief Business Officer
- 2007 2013 General Manager, Corporate Banking
- 2005 2006 Assistant General Manager, Corporate & Institutional Banking
- 2002 2005 Relationship Manager, Corporate
- 1996 2002 Officer/Sr. Officer, Trading & Customer Services

# **Paul-André Sanglard**

Vice-Chairman of the Board of Directors since April 22, 2016

Chairman of the Audit and Compliance Committee

Chairman of the Remuneration committee

Nationality: Swiss

Key qualifications: PhD, Doctorate degree in Economics at Université de Genève

- Since 2017 Vice Chairman, then Chairman, Banque Heritage Since
- Since 2016 Board member, Millennium Banque Privée BCP Suisse
- Since 2014 Board member, President, de Pury Pictet Turrettini
- Since 2014 Board member, then Vice Chairman, Société Générale Private Banking Suisse
- Since 2008 Board member of Edmond de Rothschild Asset Management Switzerland SA
- Since 2008 Board member, Baader Helvea
- Since 2002 Board member, then Vice Chairman, Banque Cantonale Vaudoise
- Since 2001 Board member, TSM Compagnie d'Assurances
- Since 1994 President, then Chairman, Groupe Vaudoise Assurances
- 2000 2012 Board member, then Chairman, British American Tobacco Switzerland
- 1998 2016 Chairman, Ophthalmologic Network Organization
- 1995 2016 Chairman, Banque Cantonale du Jura
- 1982 1995 Lecturer in public finance, University of Geneva
- 1984 1989 Member of the executive board, World Economic Forum
- 1979 1984 Head of Treasury, Canton of Jura

# Henri Danguy des Déserts

Member of the Board of Directors since April 22, 2016

Member of the Audit and Compliance Committee

Member of the Remuneration Committee

Nationality: French

Key qualifications: Institut Supérieur de Commerce in Paris

- Current Board member, Limmat Stiftung
- 2007 2018 Board member, SG Private Banking (Suisse) SA
- 2005 2010 In charge of an important Family Office in Geneva
- 2000 2004 Member of General Management of HSBC, Geneva, Switzerland
- 1994 2004 Group Deputy General Manager CCF, Paris, France
- 1986 1994 General Manager Crédit Commercial de France (Suisse) SA, Geneva, Switzerland
- 1981 1986 Manager International Branch CCF, Paris
- 1978 1981 Manager Trade Finance, Banque International pour l'Afrique Occidentale, Paris
- 1975 1978 Trader then Deputy Manager Finance Europe, BUNGE N.V, Antwerp, Belgium
- 1972 1975 Trader, BUNGE, Paris
- Amadeus Capital Geneva (Asset Management Company) Board Member
- SterwenBam SA (Asset Management Company) Geneva CH Chairman
- 21st Capital SA (Asset Management Company) Paris FR Chairman

# **Markus Dörig**

# Member of the Board of Directors since March 27, 2018

### Nationality: Swiss

**Key qualifications**: Thesis passed and graduated magna cum laude Doctor Iuris, Law School of Zurich University and Admitted to the bar in 1987.

Since 1996	Founding partner of Badertscher Attorneys, a Zurich law firm
1993 – 1996	Partner with Umbricht & Badertscher, a Zurich law firm
1989 – 1993	Associate with a Zurich law firm
1988 – 1989	Associate with Gardner Carton & Douglas, Chicago
1985 – 1987	Associate with a Zurich law firm
1984 – 1985	Clerk at District Court
1982 – 1984	Lecturer Business School of Zurich

# Adel Khashabi

Member of the Board of Directors

**Member of the Remuneration Committee** 

Nationality: Qatari

Key qualifications: Bachelor degree in Business Administration, University of Arizona

- Since 2009 GM Assets & Wealth Management, Qatar National Bank, Doha, Qatar
- 2008 2009 AGM Private Banking & Wealth Management, Qatar National Bank, Doha, Qatar
- 2007 2008 Head of Private Banking, Ansbacher & Co Ltd, Doha, Qatar
- 2006 2007 Senior Assistant GM & Deputy Chief, Commercial Bank, Doha, Qatar
- 2004 2006 Head of HSBC Amanah Middle East, Doha, Qatar
- 2003 2004 Head of Personal Banking HSBC, Doha, Qatar
- 2001 2003 Business Development Manager & Deputy Personal Banking Manager, HSBC, Doha, Qatar
- 1996 2001 Manager HSBC, Doha, Qatar

# **Khaled Farouk Salhab**

# Member of the Board of Directors since December 19, 2018

Member of the Audit Committee

Nationality: Lebanese

**Key qualifications:** Bachelor of Science (Business Administration – emphasis in Banking & Finance), Lebanese American University, 1991.

#### **Professional Experience:**

Since 2012 Assistant General Manager, Domestic Corporate Banking, Qatar National Bank

- 2009 2012 Chief Executive Officer, BLOMINVEST SA (Banque Du Liban et D'Outre-Mer)
- 2006 2009 Head of Project & Structured Finance, Arab National Bank Saudi Arabia
- 1994 2006 Twelve year tenure from a Relationship Manager to his last post as a Division Head/ Team Leader in the Corporate bank – Central Region, Arab National Bank
- 1992 1994 Credit Officer, Bank of Lebanon & Kuwait, Head Office

#### **Executive Management Committee**

Member of the General Management

### **Ghadeer Abu Hijleh**

**Chief Executive Officer** 

**Guest of the Remuneration Committee** 

Nationality: Canadian - Jordanian

Key qualifications: 2011 CISI International Introduction to Investment Award

2007 MBA with Distinction, University of Wollongong (Dubai Campus)

1993 Bachelor of Accounting & Business Administration, University of Jordan

#### **Professional Experience:**

Since October 2018 Chief Executing Officer, QNB (Suisse) SA, Geneva, Switzerland

- 2015 2018 Head of Private Banking, QNB (Suisse) SA, Geneva, Switzerland
- 2014 2015 First Vice President, Head of North Africa, Private Banking, BSI SA, Switzerland
- 2013 2014 Market Area Head of North Africa, NBAD Private Bank (Suisse) SA, Geneva, Switzerland
- 2007 2013 Senior Vice President, Head of Private Banking (Abu Dhabi & Al-Ain), National Bank of

Abu Dhabi, UAE

- 2003 2007 Relationship Manager, Abu Dhabi Commercial Bank, Abu Dhabi, UAE
- 2002 2003 Operations Officer, First Gulf Bank, Abu Dhabi, UAE
- 2002 2002 Customer Service Officer, ABN AMRO Bank, Abu Dhabi, UAE
- 1993 2000 Assistant Head of Section, Jordan Gulf Bank, Amman, Jordan

# **David Ryan**

#### Head of Finance

# Nationality: Irish

Key qualifications:Chartered Accountant (FCA)Diploma in International Financial Reporting StandardsDiploma in Corporate Finance

#### **Professional Experience:**

Since May 2019 Head of Finance, QNB (Suisse) SA, Geneva

- 2018 2019 Finance Project Manager, EFG Bank AG, Switzerland
- 2014 2017 General Manager & Chief Financial Officer, Faisal Private Bureau,

Switzerland

- 2008 2014 Chief Financial Officer, Faisal Private Bank, Switzerland
- 2006 2008 Chief Financial Officer, Merrill Lynch Bank (Suisse) SA, Switzerland
- 2005 2006 Head of Finance, Merrill Lynch Bank (Suisse) SA, Switzerland
- 2001 2005 Associate Director, Internal Audit, HSBC Private Banking (Suisse) SA, Switzerland
- 1998 2001 Accountant, United Nations Compensation Commission, Switzerland
- 1996 1998 Chartered Accountant, Audiconsult SA, Switzerland
- 1991 1995 Trainee Chartered Accountant, Deloitte, Ireland

# **François Foliguet**

# **Head of Risk**

# Nationality: French

Key qualifications:	Master in Finance, ESCP, Ecole Supérieure de Commerce de Paris (1997)
	Graduated in Mathematics and Computer Science, EISTI, Ecole International des Sciences du Traitement de l'information (1996)

# **Professional Experience:**

Since November 2018 Head of Risk, QNB (Suisse) SA, Geneva, Switzerland

- 2017 2018 Head of Risk and Governance for Wealth Management, Deutsche Bank, Switzerland
- 2016 2017 Deputy Head of Compliance Advisory, Deutsche Bank, Switzerland
- 2009 2016 Chief Risk Officer, Bank Morgan Stanley AG, Switzerland
- 2004 2009 Managing Director, Financial Product Risk Management, Royal Bank of Canada, London
- 2001 2004 Senior Risk Manager, Fixed Income Markets, BNP Paribas, London
- 1999 2001 Structured Products Risk Manager, Tokai Bank Europe, London
- 1998 1999 Quantitative Analyst, Proprietary Trading Group, BNP Paribas, London

# Zakaria Siblini

Nationality: Swiss

Key qualifications:	MBA, HEC Paris (2004)
	Masters in Money and Banking, American University of Beirut, Lebanon (2001)
	Graduated in Economics, American University of Beirut (1998), Lebanon,
	Dean's Honour list

# **Professional Experience:**

Since January 2020 Head of Private Banking, QNB (Suisse) SA, Geneva, Switzerland

2013 – 2019	Senior Relationship Manager (Levant & Arabian Gulf Market), CA Indosuez (Switzerland) S.A., Switzerland, Member of Senior Management
2005 – 2013	Senior Relationship Manager, Credit Suisse AG, Switzerland, Vice President, Deputy Head Levant Switzerland
2000 – 2002	Trader – Financial Advisor International Markets, Blominvest Bank, Lebanon, (Licensed trader on the Beirut Stock Exchange)
1998 – 2000	Commercial Banking, BLOM Bank, Lebanon, Management Training Program

# Sid Ali Zemouli

Head of Compliance and Internal Control

Secretary of the Audit and Compliance Committee

#### Nationality: Swiss

Key qualifications:Bachelor's Degree in Law (in Arabic, Algiers University - AlgeriaMaster's Degree in Law (LL.M EU Law, Lausanne University -Switzerland)International Diploma in Compliance (ICA -Manchester University)

#### **Professional Experience:**

Since October 2020 Head of Compliance & Internal Control, QNB (Suisse) SA, Geneva,

- 2014 2020 Head of Compliance, Incl. MLRO Sanctions Legal Tax, BCP Millennium (Geneva)
- 2012 2013 Head of Compliance, EFG Bank (Geneva)
- 2011 2012 Head of AML, Société Genérale Private Banking (Geneva)
- 2008 2010 Group MLRO & Deputy Head of Group Compliance, ABC (Bahrain)
- 2005 2008 Global Compliance Officer, ABN Amro, (Switzerland Belgium)
- 2001 2005 Head of Legal & Compliance, Diamond Bank (Geneva)
- 1998 2001 Lawyer, Dar Al Maal Al Islami (DMI) (Geneva)
- 1994 1998 Lecturer (Tax Law), HEC Lausanne (Lausanne University)

# **Corporate Governance Framework**

## **Board of Directors**

Subject to the provisions of the law, the powers of the Board of Directors are defined in the Articles of Incorporation. The Board of Directors is vested with the authority responsible for senior management, supervision and control, subject to the prerogatives of the General Assembly. It delegates operational management to the Executive Management Committee in accordance with the Organizational Rules of the Bank.

#### The Board and its functions

The roles, responsibilities and functioning of the Board are defined and governed by the Organizational Rules, namely the:

- Constitution of the Board and its deliberations
- Notification and conduct of meetings resolutions
- Powers and duties
- Re-election
- Chairman of the Board's role and responsibilities

## **Board Committees**

The Board of Directors can create in its midst bespoke committees, whose powers are specified in the "Organizational Rules" of the Bank.

The Board has established the following committees:

# Audit and Compliance Committee

The Board of Directors established an Audit and Compliance Committee consisting of at least three members with a majority of independent members and chaired by an independent board member. The Chairman of the Board of the Directors cannot participate in this committee. The roles and responsibilities of this committee are further detailed in the Organizational Rules and in its Terms of Reference.

The Audit and Compliance Committee aims to:

- o Monitor and assess the integrity of the financial statements closing
- Monitor and evaluate the robustness and adequacy of the internal control framework and risk management
- Review internal audit reports and ensure that the CEO takes adequate remedial actions based on the findings of the Internal Auditor
- Issue to the Board of Directors a quarterly report featuring a summary of its activities, decisions and recommendations as part of the internal control framework

## **Remuneration Committee**

The Board of Directors established a Remuneration Committee composed of at least three members and chaired by one of the members, who shall be independent. The majority of the members of the Remuneration Committee must be independent. The Chairman of the Board of Directors cannot participate in this committee. The roles and responsibilities of this committee are detailed in the Organizational Rules and in its Terms of Reference.

The remuneration committee aims primarily to:

- Participate in the determination of the remuneration of the CEO and members of the Executive Management and submit proposals for the annual remuneration of the other employees of the Bank in conjunction with the Bank's Human Resources
- Establish formal and transparent processes to develop a remuneration policy for the Bank as a whole and ensure that planned or actual remuneration is in line with the interests of stakeholders as well as the culture and strategy of the Bank
- Present the remuneration policy to the Board of Directors

# **Executive Management Committee (EMC)**

The roles, responsibilities and functioning of Executive Management Committee are defined and governed by the Bank's Organizational Rules.

The Executive Management Committee is responsible for the day-to-day management of the Bank's business. It is made up of at least three persons, including the Chief Executive Officer ("CEO"), who are appointed by the Board of Directors. It supports the Board of Directors in developing the long-term strategy of the Bank, while at the same time monitoring its quarterly performance.

On a periodic basis, the committee reviews and assesses changes in local and international corporate governance practices and makes recommendation improvements to the Board. The committee also reviews group-wide policies and provides initial approval prior to final approval by the Board.

# Committees stemming from the Executive Management Committee

In view of the specific nature of its activities, the Bank establishes dedicated committees to delegate certain powers to them. For each committee, the Chief Executive Officer establishes the required quorum and appoints its members and Chairman.

In each committee, decisions are taken by a majority of votes and the Chief Executive Officer, or his / her deputy in his/her absence, has a casting vote, with the exception of the Compliance Committee where the vote must be unanimous. Each committee organizes itself and draws up minutes, which are made available to the Executive Management Committee.

#### • Investment Committee

This decision-making Committee determines, within the general policy defined by the competent bodies and adopted by the Board of Directors, the Bank's investment policy in its asset management activity and ensures its application. The prerogatives and functioning of this committee are detailed in its Terms of Reference.

# • ALCO Committee ("Asset Liability Management Committee")

This Decision Committee is responsible for defining and monitoring the Bank's asset / liability management rules. This Committee also reviews the Bank's treasury activities and ensures that its prudential ratios are strictly adhered to. The prerogatives and functioning of the ALCO are detailed in its Terms of Reference.

#### • Risk and Credit Committee

This Decision Committee implements the Bank's Risk Management Framework as defined in FINMA Circular 2017/01. This Committee is in particular responsible for determining the credit operations within its remit, within the framework of the Credit Policy defined by the Board of Directors of the Bank.

The main prerogatives of the Risk Committee are:

- The discussion of the Bank's framework concept for risk management
- Monitoring the implementation of risk strategies, ensuring in particular that they are in line with the defined risk tolerance and risk limits defined in the institution-wide risk management framework
- Review progress made in the identification of Operational, Credit and Market risks
- Detailed examination of all credit activities
- Verification of the Bank's maintenance of appropriate risk management with effective processes that meet the institution's risk situation

#### • KYC & AML Committee

This decision-making committee is responsible for approving and ratifying business relationships. It also advises the Executive Management Committee on contacts with Politically Exposed Persons (PEPs). The Compliance Committee may also decide on transactions that carry increased risks and the related clarifications. The prerogatives and the functioning of this committee are detailed in its Terms of Reference.

# Risk Management

The Board approves the Risk Management Policy proposed by Executive Management, which is aimed in particular at detecting, limiting and controlling credit and market risks, risks associated with the execution of transactions, liquidity matters, reputational issues, operational as well as legal risks.

QNB (Suisse) SA Corporate Governance Report 2020

Risk Management is exercised at several levels including the BOD, the EMC and the Board's committees, namely the Risk and Credit Committee.

The Risk Management Policy provides further details of risks, mitigation measures and controls exercised by the Bank. Routine assessments by the Bank's dedicated risk management team facilitate taking proactive, precautionary measures that minimize risk exposure.

The Board is updated on a quarterly basis on the major risks facing the Bank.

## **Internal Control System**

The BOD assumes full responsibility for the internal control system and devises special policies, guidelines, controls, determination of responsibility limits, monitor performance of operations, applying of privileges and authorizations to complete daily operations and verifying the segregation of duties and executions in addition to enhancing dual control on all banking operations. The BOD prerogatives are clearly delineated in the Organisational Rules of the Bank.

#### Internal Audit

The Board of Directors establishes an Internal Audit function, which is subordinated, and reports, to the Audit and Compliance committee, as per article 87 of FINMA's circular 17/01, "Corporate governance - Banks". Internal Audit also reports, on request, to the Board of Directors.

Internal Audit assists the Bank with ways to improve how it conducts its business, in addition to its role in verifying adherence to policies and procedures. It focuses on the effectiveness of the work systems, internal control and identification of weaknesses.

Reports and recommendations for minimizing risks are raised directly to the Audit and Compliance Committee to assist in improving risk management tools and corporate governance procedures.

#### Compliance

Monitors and evaluates all the policies and procedures related to the Bank. Compliance is an independent function responsible namely for:

- Increasing employees' awareness about compliance, answering queries regarding legal obligations and existing policies and procedures. Numerous workshops and training are provided to increase awareness about the principles of compliance, combating of money laundering and terrorist financing, knowledge regarding customers and their transactions (KYC and KYCT) and whistle blowing policy
- Enhancing transparency and the adoption of the whistle blowing policy that encourages employees to report wrongful actions without fear of retribution
- Ensuring and safeguarding the bank from any involvement in any suspicious activity in money laundering or terrorist financing
- Implementing a number of strict and effective monitoring systems through the daily and monthly monitoring of all the financial transactions and accounts of the customers

# Internal Control

The Internal Control department is responsible for ensuring that all key internal controls are appropriate for the risk and scope of the business and that these are carried-out in accordance with the appropriate policy and/or process.

# **External Audit**

The Board of Directors appoints and terminates the mandate of the external auditors based on the recommendations issued by the Audit and Compliance Committee.

For 2020:

KMPG - Geneva