



# QNB South Sudan Retail Tariff Guide 2024-2025

Service / Product		SSP	USD
<b>Account opening</b>			
1	Minimum Opening Balance	250,000.00	\$5,000.00
2	Minimum account operating Balance	10,000.00	\$500.00
3	Ledger Fees(Monthly fees)	1,000.00	\$5.00
4	Re-opening of Current account	2,000.00	\$20.00
5	Re-opening of Saving account	15,000.00	\$500.00
6	Account Closure initiated by customer	1,000.00	\$10.00
7	Account Closure initiated by the bank	Free	Free
8	Violation of Minimum account operating balance	5,000.00	\$20.00
<b>Cheque Books</b>			
9	Small book 25 leaf	4,000.00	\$10.00
10	Big book 50 leaf	8,000.00	\$15.00
<b>Account Statements</b>			
11	Monthly statement	Free	Free
12	E-Statement set-up	Free	Free
13	Over a year statement (Per page)	100.00	\$1.00
<b>Pay Warrant / Bankers Cheque</b>			
16	Issuance of pay warrant	6,000.00	\$10.00
17	Cancellation of pay warrant	8,000.00	\$12.00
18	Stop payment of pay warrant (Lost, Stolen )	8,000.00	\$12.00
<b>Cash withdrawal &amp; Deposit services</b>			
19	Cash withdrawal with cheque	0.75%	1.50%
20	Counter cheque cash withdrawal	0.75% + 1,000	1.5% + 5 USD
21	Cash Deposit	0.2% with a maximum 20k	Free
22	Bulk Deposit SSP 1M above	0.30% with a maximum 60k	Free

**Cash withdrawal & Deposit services**

23	Inward clearing	500.00	\$1.00
24	Outward clearing	500.00	\$1.00
25	Unpaid Cheque Inward clearing	1,000.00	\$1.50
26	Unpaid Cheque outward clearing	1,000.00	\$1.50
27	Stop payment of Cheque	3,000.00	\$5.00

**Remittances/ International transfers**

28	Internal transfer (Account to Account)	0.5% Maximum charges 5,000	\$5.00
29	Intercompany (Doha to Juba or vice verse)	Free	Free
30	Inward SWIFT transfer	Free	Free
31	Outward SWIFT transfer (Swift charges + stamp Duty)	1.5% max \$200 + Swift + \$ 0.49 Stamp duty	1.5% max \$50 + swift + \$0.49 stamp duty
32	Salary transfer or Processing	500.00	\$5.00
33	SWIFT amendment message	Free	Free
34	SWIFT cancellation	500.00	\$5.00

**Standing orders**

35	Standing order set -up	Free	Free
36	Standing order processing to other banks	3,000.00	\$5.00
37	Standing order cancellation	3,000.00	\$5.00
38	Standing order stop payment	3,000.00	\$5.00
39	Unpaid Standing order	3,000.00	\$5.00

**Loans and Credits**

40	Business loan	15-18% per annum	10-15% per annum
41	Overdraft	15-18% per annum	10-15% per annum
42	Salary advance	5%	5%
43	Loan processing fee	5% of the amount	2.5% of the amount
44	Penalty interest charge	3% of due amount	2.5% of due amount

**Trade Finance****Guarantee**

45	Issuance of Letter of Guarantee (LG)	N/A	N/A
46	Amendment or Extension of LG	N/A	N/A
47	Cancellation of Return Guarantee	N/A	N/A
48	Cancellation of Guarantee (If not return)		

**BID BONDS**

49	Issuance of Bid Bonds	N/A	N/A
50	Amendment or Extension of bid bond	N/A	N/A
51	Return bid bond	N/A	N/A
52	Custom bond	N/A	N/A

**LETTER OF CREDITS**

53	<b>Opening import letter of Credit</b>	N/A	N/A
54	Issuing L/C 100% cash margin	N/A	N/A
55	Clean local L/C	N/A	N/A
56	Transferring the L/C	N/A	N/A
57	Amendment (On the amount and the period)	N/A	N/A
58	Discrepant Documents	N/A	N/A
59	Extend validity or Increase amount	N/A	N/A
60	SWIFT messages fee	N/A	N/A
61	L/C cancellation for expiry date	N/A	N/A
62	<b>Opening export letter of credit</b>		
63	Examination of documents under export L/C	N/A	N/A
64	Advising fee for export L/C	N/A	N/A
65	Advising amend of export L/C	N/A	N/A
66	Cancellation of the export L/C before expiry	N/A	N/A

**Safe Custody**

67	Small Item per annum	20,000.00	\$50.00
68	Large Item per annum	50,000.00	\$100.00

**E-Services**

69	eBusiness Registration	Free	Free
70	eBusiness account Enquiry	Free	Free
71	E-business annual subscription	1,200.00	\$6.00

**Other Services**

72	Salary process	500.00	\$5.00
73	Bank introduction or Reference Letter	1,000.00	\$5.00
74	Retrieval of documents $\leq$ 1 year	3,000.00	\$10.00
75	Retrieval of documents $\geq$ 1 year	3,000.00	\$10.00
76	Audit confirmation letter	1,000.00	\$5.00
77	Interest and withholding certificate	1,000.00	\$5.00
78	Verification of a signature	1,000.00	\$5.00
79	Balance certificate	1,000.00	\$5.00
80	Activation of dormant account	Free	Free

