## **QNB**

### **Investorelations Presentation**





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## Forward Looking Statement

This presentation and subsequent discussion may contain certain forward-looking statements with respect to the financial condition, results of operations and business of the Group. These forward-looking statements represent the Group's expectations or beliefs concerning future events and involve known and unknown risks and uncertainty that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Additional detailed information concerning important factors that could cause actual results to differ materially is available in our Annual Report.

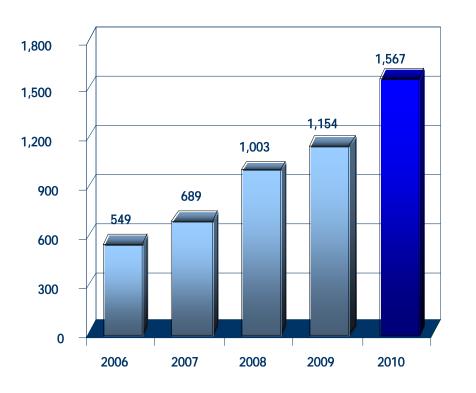


### QNB Group's Profit & Asset Evolution

US\$ Million Profit

#### **Cumulative Average Annual Growth (CAGR)**

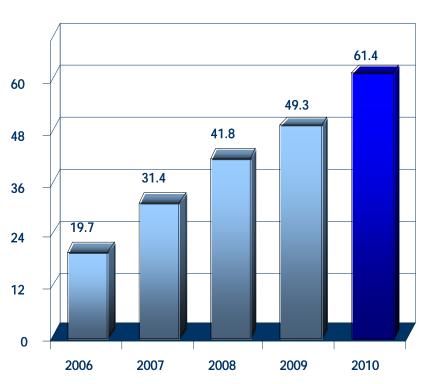
$$2005 - 2010 = 30.1\%$$



#### **US\$ Billion** Total Assets

#### **Cumulative Average Annual Growth (CAGR)**

$$2005 - 2010 = 34.9\%$$





## **Banking Sector: Overview**

#### Qatar has a competitive and vibrant Banking Sector, with 18 Financial Institutions

Commercial Banks

Qatar National Bank Commercialbank Doha Bank

Ahlibank\* International Bank of Qatar\* Al khaliji Bank\*

Islamic Institutions Qatar Islamic Bank International Islamic

Masraf Al Rayan Barwa Bank

Local
Branches of
Foreign Banks

HSBC BNP Paribas Arab Bank Mashreqbank

Standard Chartered United Bank Ltd. Bank Saderat Iran

**Specialized** 

**Qatar Development Bank** 

100% Government-owned



<sup>\*</sup> Partially-owned by GCC Institutions.

## **Performance Excellence**

Stable Shareholders' Structure

since Inception. 50% stake by Qatar Investment Authority, with the remainder by private investors

Sustained Growth in Profitability with Diversified Income Sources

**Top MENA Bank** with Total Assets of US\$66.7 billion in March 2011

**Largest Domestic Network** 

61 branches & offices
More than 195 ATMs

Best Bank in Qatar Award from The Banker, Euromoney, Global Finance, and Asian Banker

**Dominant Market Share Amongst Qatari Banks** 

**Assets 46.8%** 

Loans 47.9%

Deposits 51.3%

Largest International Network covering 24 countries through Branches, Rep Offices, and Associates



## **Performance Excellence**

First Qatari Bank to launch Local Equity Funds. One of the Largest Fund Manager in the region

High Asset Quality with an NPLs Ratio of 1.0% in March 2011



Strong Capital Adequacy
Ratio 13.3% in March
2011 compared with 8%
for Basel II and 10% for
Qatar Central Bank

High Coverage Ratio with Specific Provisions amounting to 121% of NPLs in March 2011

**Comprehensive Banking Activities** 

**Highest Credit Rating among regional banks** 

Moody's: Aa3

Standard & Poor's: A+

Capital Intelligence: AA-

Fitch: A+

Retail

Corporate

Treasury

Private Banking

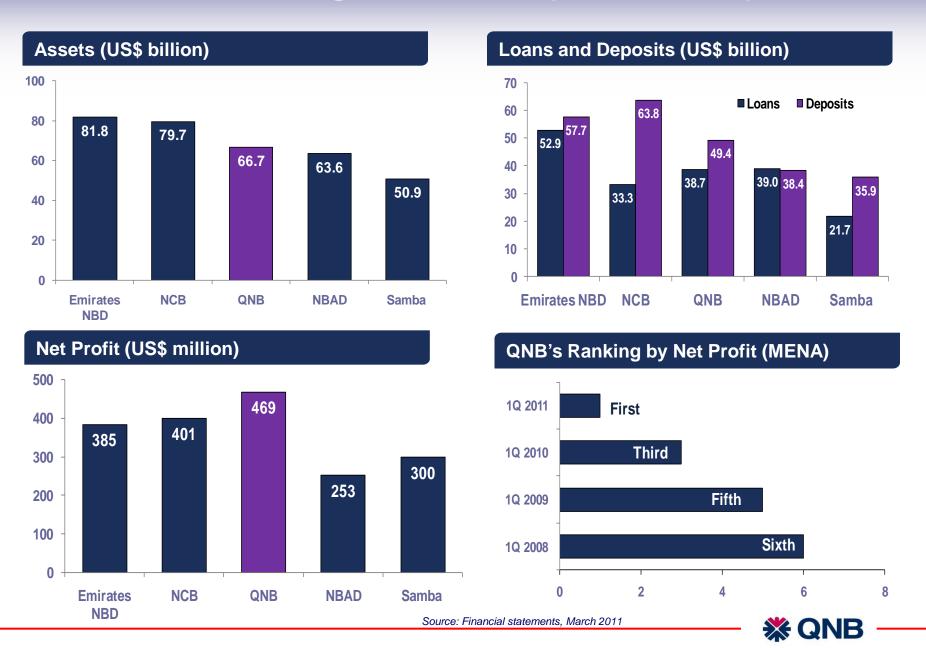
Asset & Wealth Management

Financial Advisory (QNB Capital)

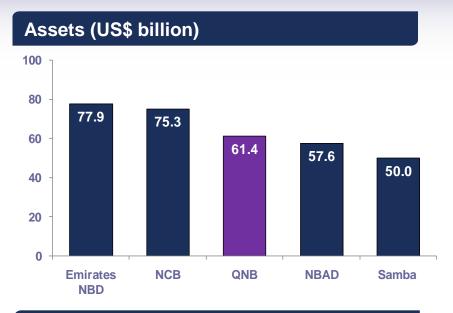
Brokerage & Custody (QNB Financial Services)

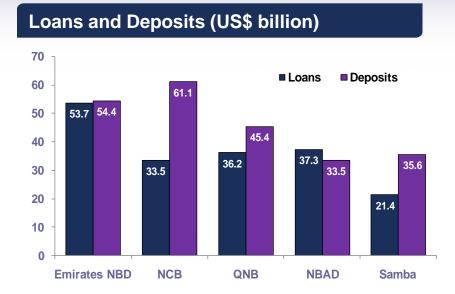


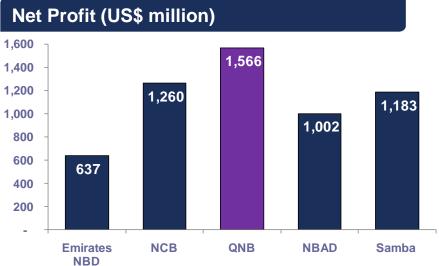
## QNB – Regional Peers (March 2011)



## QNB - Regional Peers (Dec. 2010)









QNB's Ranking by Net Profit (MENA)

Source: Financial statements, Dec 2010



## **QNB Group Overview**

#### **Corporate History**

1964 1976 1978 2007 2008 2009 2010 2011

- Established as the first Qatariowned bank
- London branch opened
- Paris branch opened
- Acquired stake in the second largest bank in Jordan
- Established QNB Capital
- Acquired 24% stake in CBI -UAE
- Established

  QNB Swiss and

  QNB Syria
- International expansion continues

#### **Subsidiaries & Associates**

Entity	Country	Ownership
QNB Capital	Qatar	100%
QNB Financial Services	Qatar	100%
QNB Banque Privee (Suisse)	Switzerland	100%
Ansbacher	UK	100%
Bank Kesawan	Indonesia	70%
Tunisian Qatari Bank	Tunisia	50%
QNB – Syria	Syria	51%
Housing Bank for Trade & Fin.	Jordan	35%
<b>Commercial Bank International</b>	UAE	24%
Mansour Bank	Iraq	23%
Al Jazeera Finance Company	Qatar	20%





## **QNB** – Risk Management

Group Risk Management Committees						
Risk Committee	Strategy Committee	Credit Committee	Asset Liability Committee	Information Technology Committee	Infrastructure Committee	Human Capital
<ul> <li>Diversification of investments, capital markets and lending and financing activities – avoid concentration</li> <li>Collaterals (cash, treasury bills and bonds, real estate and equity) used when appropriate</li> <li>Substantial exposure towards high credit quality issues (almost 86% of bond portfolio is rated A+ or bette</li> <li>Credit policy driven by Group Credit Committee which reviews credit applications/limits and approval authority</li> <li>Appropriate monitoring of credit risk – robust provisioning policy and recovery processes</li> </ul>						
<ul> <li>Regular scenario and stress analysis to manage and monitor market risk</li> <li>Interest rate risk managed primarily via interest rate swaps while limits on currency exposure are in place</li> <li>Daily mark to market and reporting to management – negligible trading or open positions</li> <li>Robust risk management system</li> </ul>						
Liquidity Ri	sk Broad Consta	<ul> <li>Diversification of funding base</li> <li>Broad portfolio of high quality liquid assets and readily marketable securities</li> <li>Constant monitoring of liquidity position</li> <li>Managed centrally by the Group</li> </ul>				
Operationa Risk	<ul> <li>Comprehensive operational risk management policy augmented by sophisticated risk management software</li> <li>Key risk indicators monitored and risk/loss database maintained</li> <li>Strong IT infrastructure and detailed contingency plans/procedures with two Disaster Recovery sites supporting main data center</li> <li>First bank in Qatar with ISO 27001:2005 Standard Disaster Recovery Operations Certification</li> </ul>					
Other Risk	Risks Regulatory, legal and reputational risks through compliance and risk frameworks with counsel from legal advisers					

## **QNB Group – Corporate Governance**

#### Enhance Transparency and Public Confidence in QNB and its Practices

## Group Audit and Compliance Committee

- Consisting of three Board members with meetings attended by senior management
- Responsible for final approval of financial statements and appointing external auditors
- Internal control, compliance and reporting responsibilities are also part of its mandate

## Group Policies, Governance, Development and Remuneration Committee

- Consisting of two Board members and the Group CEO
- Mandate is to develop longterm strategy while monitoring quarterly performance
- Entrusted to develop Group's Corporate Social Responsibility Strategy
- Monitors changes in local and International governance practice to recommend best practice
- Overlooks the remuneration policy of the Group

## Group Executive Committee

- Consisting of five Board members, with meetings attended by the Group CEO
- Reviews overall credit and investment exposures
- Approves credit facilities and investments above authorized set for management
- Reviews the status of litigation matters and recommend action to be taken on impaired loans
- Oversees and approves Corporate Social responsibility expenditures



## Ratings

QNB's credit rating is the highest in Qatar and is among the highest in the region. During 2010, QNB's rating was affirmed from all rating agencies.

- In April 2011, Capital Intelligence raised the Financial Strength Rating from A+ to AA-, and affirmed all other ratings.
- In February 2011, Moody's affirmed QNB's rating and Outlook.
- In July 2010, Fitch affirmed QNB's rating and Outlook.
- In March 2010, Standard & Poor's and Capital Intelligence affirmed QNB's ratings and Outlook.

	Moody's	S&P	Capital Intelligence	Fitch
QNB Long-Term Rating	Aa3	A+	AA-	<b>A</b> +



## Financial Results March 2011

## **Income Overview (March 2011)**

#### **Profitability (US\$ million)**



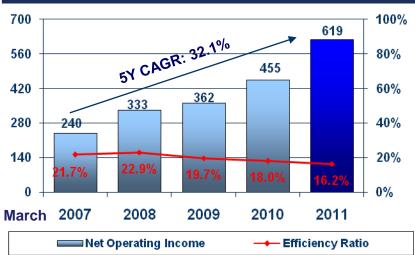
#### Net Int. Income (US\$ m) and NIM (%)



#### **Highlights**

- The Bank has seen continued growth in its revenues on the back of increasing market share and expanded network.
- Net profit increased to US\$469 million during Q1
   2011 up by 34.8% from last year.
- Despite QNB's growing operations, the Bank has witnessed improving cost efficiencies – a testament to its ability to generate synergies.
- The Bank's bottom line has been growing, driven by a robust net interest margin.

#### Operating Income (US\$ m) and Efficiency (%)





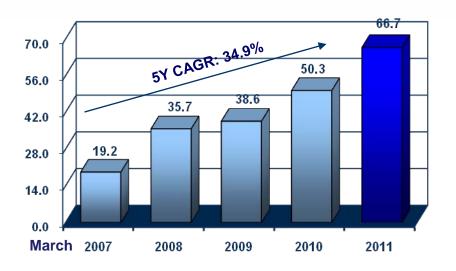
## **Net Profit by Quarter**

	Q1	Q2	Q3	Q4	Q1
US\$000	2010	2010	2010	2010	2011
Net interest income	326,696	377,314	401,194	453,649	469,020
FX gain	23,738	24,784	24,061	25,945	26,311
Fees and commissions	77,349	78,552	77,217	74,792	78,333
Investment income- Dividends	9,245	238	1,796	2	9,582
Investment Capital Gain	1,180	13,581	11,131	22,226	21,820
Invest. Income - Associates	16,077	18,389	11,854	13,096	12,410
Other income	1,295	547	1,012	3,243	1,954
Total other income	128,885	136,091	127,071	139,303	150,411
Total Operating income	455,581	513,405	528,265	592,953	619,431
<b>G&amp;A Expenses</b>	(82,208)	(84,190)	(89,515)	(98,998)	(100,055)
<b>Total Operating Profit</b>	373,373	429,215	438,750	493,955	519,376
<b>Loan loss Provisions</b>	(25,351)	(26,641)	(32,474)	(63,224)	(48,691)
Other Provisions and Taxes	(324)	(7,652)	(7,842)	(4,613)	(1,685)
Net profit	347,697	394,921	398,434	426,119	469,000

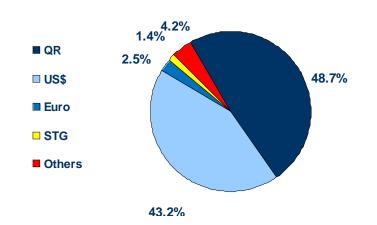


### **Total Assets Overview**

#### **Total Assets (US\$ billion)**



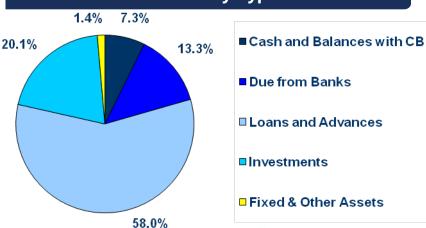
#### **Breakdown of Assets by Currency**



#### Highlights

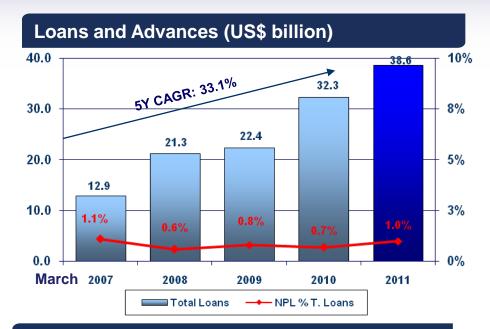
- The strong balance sheet growth witnessed by QNB in recent years has sustained in 2010, with a reported growth of 32.5% during Q1 2011.
- This growth has been predominantly driven by increased lending with loans and advances representing 58% of total assets.
- QNB's assets are predominantly in Qatari Riyal and US\$ (to which QAR is pegged) also constitutes a material portion of assets.

#### **Breakdown of Assets by Type**

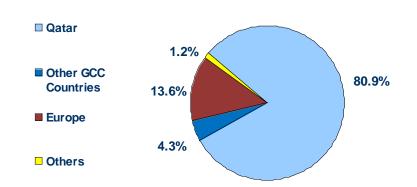




## **Loans Review**



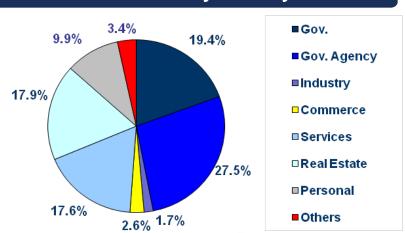
#### **Breakdown of Loans by Geography**



#### **Highlights**

- Customer financing has grown substantially in recent years.
- Loans & advances increased to US\$38.6 billion up by 19.5% from same period last year.
- NPL as % of loans and advances stood at only 1.0%
- The Bank's loan portfolio is relatively well balanced, with a concentration in high quality credits (Government and Government Agencies).
- Being a Qatar focused bank, QNB's loan portfolio is mainly comprised of loans to Qatari entities.

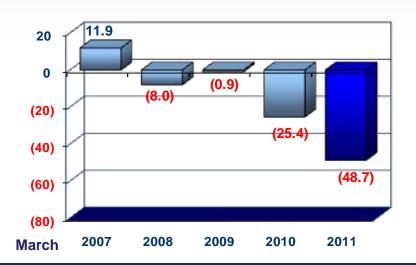
#### **Breakdown of Loans by Industry**



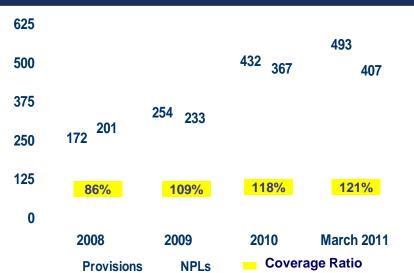


## **Asset Quality**

#### **Movement in Recoveries (Provisions) (US\$ million)**



#### **NPL Coverage (US\$ million)**



#### **Highlights**

- QNB has increased its provisions since 2008, in response to the global financial crisis.
- QNB reported an NPLs ratio of 1.0% as at March 2011 – one of the lowest in the MENA region.
- The Bank's provisions coverage has remained strong amidst the economic slowdown, with a coverage of 121% reported Q1 2011.
- An additional Risk reserve of US\$24.7m was taken to bring total balance to US\$412 million representing nearly 2.25% of private lending against QCB requirement of only 1.50%.

#### NPLs by Sector (US\$ million)



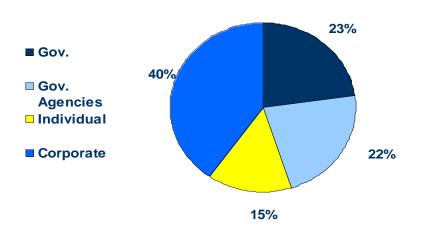


## **Funding Profile**

#### **Customer Deposits (US\$ billion)**



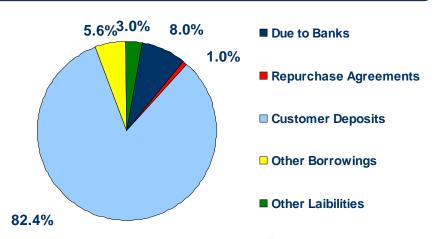
#### **Breakdown of Deposits by Sector**



#### **Highlights**

- Customer deposits and unrestricted investment accounts increased to US\$49.4 billion during Q1 2011 up by 36.4% from last year.
- QNB's funding is predominantly driven by customer deposits and unrestricted investment accounts.
- Leveraging on the Bank's extensive branch network,
   QNB has attracted the relevant financing to fund its growing balance sheet.
- In line with its status as the country's leading bank, QNB remains the public sector's preferred bank in terms of deposits.

#### **Funding Split**



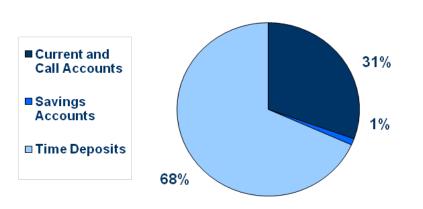


## Liquidity

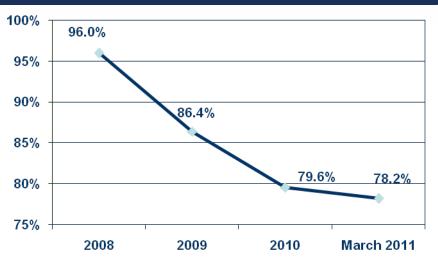
#### **Highlights**

- QNB's loans to deposit ratio has remained anchored below 100%, providing the Bank with a strong liquidity profile.
- The Bank's deposits are also predominantly in the form of time deposits, providing an added buffer.
- QNB's liquid assets also constitute a substantial portion of the Bank's balance sheet, with the amount of State of Qatar Debt Securities notably increasing since 2008.

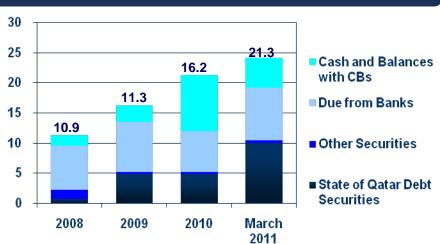
#### **Composition of Deposits By Type**



#### **Advances to Deposit Ratio (%)**

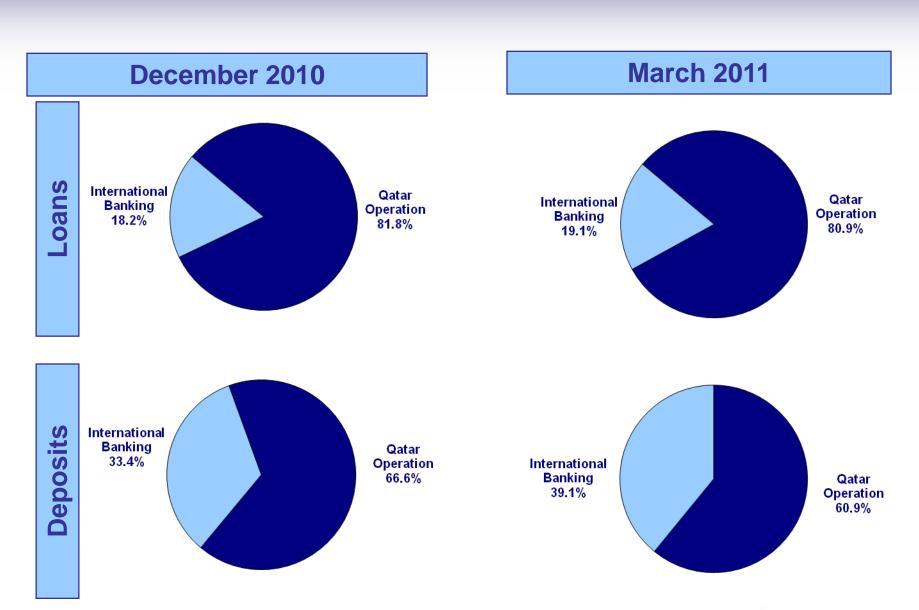


#### **Liquid Assets (US\$ billion)**

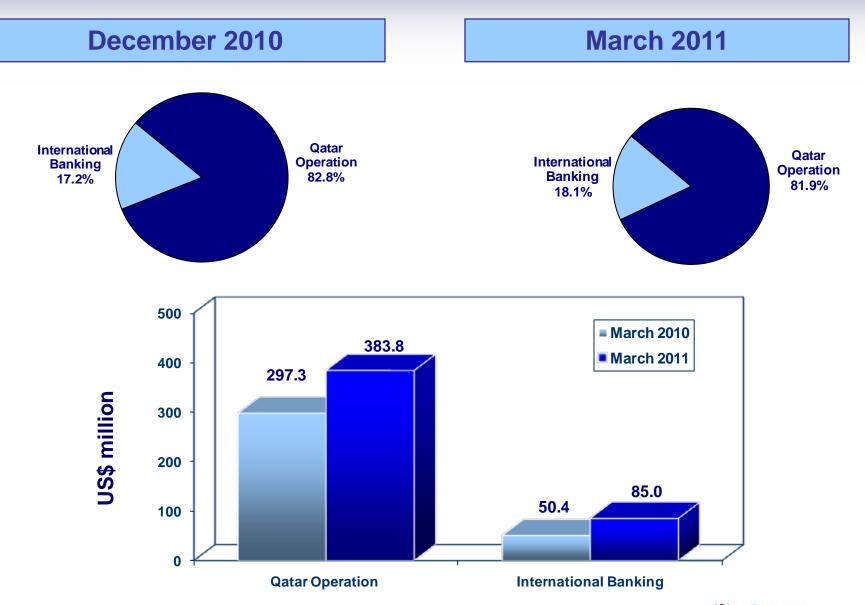




## **Loans & Deposits by Segment**

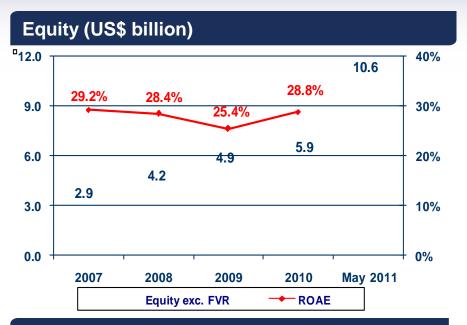


## **Net Profit by Sector**





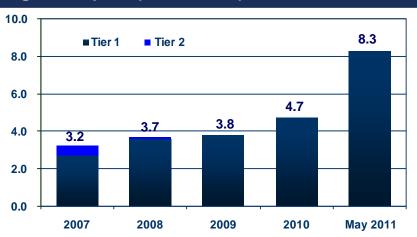
## **Strong Capital Growth with Stable Returns**



#### **Highlights**

- In line with the strong surge in the Bank's balance sheet, QNB has also regularly increased its capital base. The last time in March/April 2011.
- QNB's capital is in the form of Tier 1 Capital, and the Bank has maintained its CAR above the 10% as mandated by the Qatar Central Bank.
- QNB continued to enjoy strong ROAE above 25%.

#### **Eligible Capital (US\$ billion)**



#### **Capital Adequacy Ratios (%)**



## **Economic Update**

## Strong GDP growth rate

Supported by high energy prices and large investments on projects and infrastructure, Qatar has recorded a very high GDP growth rate in recent years, a CAGR of 21% per annum between 2006-2010 and 19.0% in Real Terms.

(\$ Million)	2006	2007	2008	2009	2010
Oil & Gas Sector	35,770	45,781	59,080	45,419	71,642
Non-Oil & Gas Sector	24,727	34,970	51,632	52,894	56,951
Total GDP	60,497	80,751	110,712	98,313	128,593
% Change	40.6%	33.5%	37.1%	-11.2%	30.8%

Source: Qatar Statistics Authority.



## GDP growth rate to remain very strong in 2011

Supported by the Natural Gas Sector and growth in the Non-oil and Gas sector Qatar's economy is expected witness strong growth in 2010 and 2011.

(\$ Million)	2009	2011*	2012*
Oil & Gas Sector	71,642	103,120	112,929
Non-Oil & Gas Sector	56,951	64,067	68,808
Total Nominal GDP	128,593	167,187	181,737
% Change	30.8%	30.0%	8.7%
Real GDP growth rate	16.3%	20.0%	7.1%



<sup>\*</sup> QNB & IMF Estimates . Source: Qatar Statistics Authority.

## 2011/12 Budget

Current budget is the largest in history, with allocation for capital expenditures up by 33%.

(\$ Billion)	2010/11 P	2010/11 B	2011/12 B	%
Total Revenues	38.7	35.0	44.6	27.4%
Total Expenditures - Current Expenditures - Development Expenditures	34.3 23.0 11.3	32.4 20.4 11.9	38.4 22.5 15.9	18.7% 10.2% 33.4%
Surplus / Deficit	4.4	2.7	6.2	133.0%
Budget Oil Price Assumption (\$ pb)	55.0	55.0	55.0	0.0%
Actual Oil Price (\$ pb)	84.0			



B: Budget Announcement, P: Preliminary.

## Planned projects are estimated to reach a budget of over \$188 billion with the bulk of investment in infrastructure

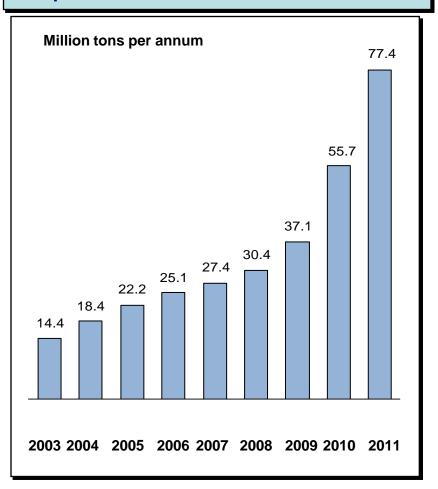
		Budget Value
Sect	or	(\$ billion)
>	Infrastructure	72.2
	Construction	46.9
	Gas Processing	16.2
	Power	14.8
	Petrochemicals	14.5
	Water and Waste	7.1
	Oil / Gas Production	5.5
>	Fertiliser	4.4
	LNG	2.6
	Refining	1.7
	Pipeline	1.1
	Alternative Energies	1.0
	Industrial	0.5
	Metal	<u>0.1</u>
	<b>TO</b> 1	TAL 188.6

Source: MEED Projects

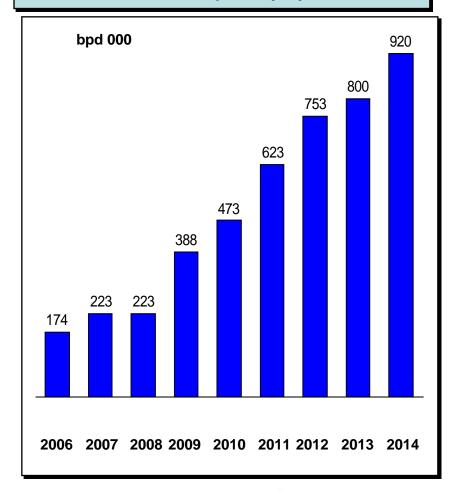


## Natural Gas will Fuel and Sustain the Economy

LNG Exports are expected to reach 77.4 million tons per annum in 2011

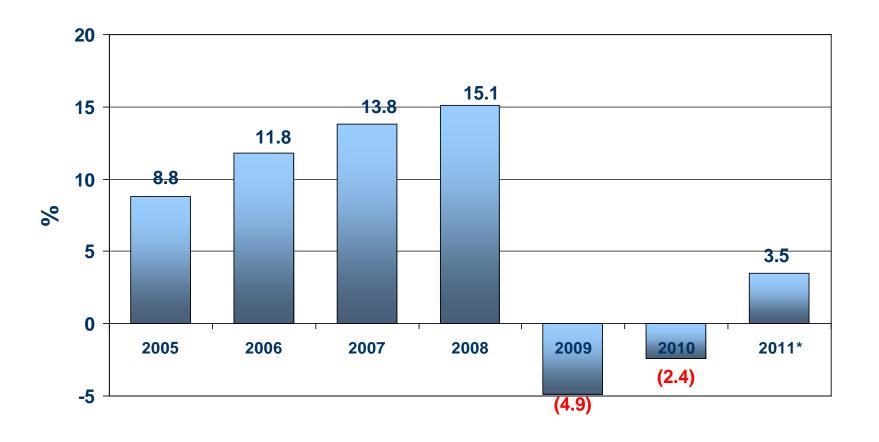


Condensate and GTL Production is expected to reach 920k barrels per day by 2014





## Inflation has been one of the highest in the region up to 2008, is negative today and is expected to remain low



Source: Qatar Statistics Authority.



<sup>\*</sup> QNB Estimate.

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